SkyLine Ovens

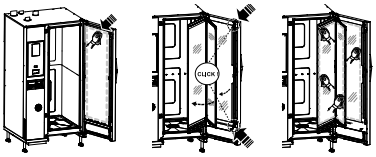
User Maintenance Guide

OPERATIONS | TROUBLESHOOTING | ACCESSORIES & CONSUMABLES

daily Cleaning operations

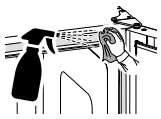
1 Cavity and surrounding area cleaning

1. Perform an automatic cleaning cycle choosing the most appropriate one. High intensity of use requires more frequent cleaning. It is suggested to descale the boiler in case of daily use.



2. Clean the outer side of the glasses using S04 Glasses & Hard surface cleaners.

3. Clean the food probe using lukewarm water and neutral soap, avoiding tying the cable of the probe and rinsing with water.

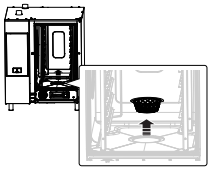


4. Clean the internal oven door and the gasket with a micro-fiber soaked in warm water with S05 Multipurpose Degreaser. After that rinse with a microfiber cloth.

5. Clean the external oven door with S01 Stainless Steel Surface Polisher.
It is recommended to use S05 product before cleaning with S01.

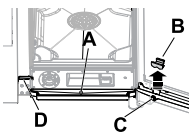
1 per week

2 Cavity filter



1. Unscrew the fastener from the centre of the filter.
2. Remove the filter from its housing.
3. Wash the filter either in the dishwasher or by hand with neutral dish washing detergent; then rinse thoroughly.
4. Fit the filter back in place and screw the central fastener to firmly secure it.

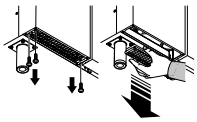
3 Condensate drip collector



1. Use water to clean the drain pipe "A" of the drip collector: in case of difficult drainage spray S05 Multipurpose Degreaser and let it melt the incrustations prior to clean again with a pressure water jet.
2. Remove the metal cover "B" and use the same system to clean the check valve "C". Use a pipe cleaner with nylon bristles to clean.
3. Use a pipe cleaner with nylon bristles to clean the small gutter "D".

1 per month

4 Air filter



1. Unlock the metal frame by unscrewing the fastener and remove it.
2. Remove the filter and washing it with S05 Multipurpose Degreaser.
3. Dry the filter and put it back in the frame.
4. Put the frame back in place and secure it with the screws.

every 6 months

5 Facade gasket

Replace the gasket by:
1. removing the old gasket from its seat;
2. cleaning the latter from any traces of dirt;
3. inserting the new gasket along the entire seat.

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Recommended products

S01 Stainless Steel Surface Polisher

- Polish indicated for the care and protection of stainless-steel surfaces.
- The product leaves a brilliant protective layer that prevents stains for a long time.
- Recommended Dose: ready-to-use product. Before using S01, it is recommended to clean surfaces with S05.

Code	Quantity
0S2881	Set of 6 pcs x 750ml

S04 Glasses & Hard surface cleaners

- Concentrated cleaner for all washable surfaces, like as glass, mirror, marble, working tops, induction and cook top.
- Recommended Dose: ready-to-use product.

Code	Quantity
0S2884	Set of 6 pcs x 750ml

S05 Multipurpose Degreaser

- Able to eliminate stains and oil residues, animal and vegetable fats and various kinds of food residues.
- S05 is a powerful, controlled foam, degreasing liquid detergent able to remove any stains from washable surfaces.

Code	Quantity
0S3257	Set of 6 pcs x 750ml

Microfiber cloth

- Suitable for cleaning stainless steel surfaces.

Code	Quantity
0S1779	Pack of 20 pcs

Cleaning external surfaces

Wash the external surfaces with warm, soapy water. Avoid using detergents containing abrasive substances, steel wool, brushes or steel scrapers. Rinse with a damp cloth and dry carefully. Avoid using chlorine or ammonia-based products. Clean the control panel with a soft cloth dampened with water and, if necessary with neutral detergent. Do not wash the equipment with direct or high pressure jets of water. With the aim of reducing the emission of polluting substances into the atmosphere, it is advisable to clean the equipment (externally and, when neccessary, internally) with products that have a biodegradability exceeding 90%. **Electrolux Professional strongly recommends to use Electrolux Professional approved cleaning agents, rinse and descaling agents to obtain better results and maintain product efficiency over time.** Damages caused by cleaning, as a consequence of use of not approved cleaning agents, rinse and descaling, will be excluded by the warranty.

The operations described must be performed wearing the needed Personal Protection Equipment. Refer to the User Manual.

Planned Maintenance Programmes

In order to ensure the safety and performance of your equipment, it is recommended that regular service is undertaken every 12 months by Electrolux Professional authorised engineers in accordance with the manufacturer recommendations. Please contact your local Electrolux Professional Service Centre for further details of service agreements available.

Anomaly	Type of anomaly	Description	Possible causes	Actions
ACUP	Stop appliance	After software update error appears	Communication protocol between UI and ACU is not working	· Call service
CHEM	Warning	The oven detects a water missing situation when EV11 is open.		The water flow is low. It could just be necessary to check if all the chemicals have been dissolved in the dedicated wash drawer.
CLLP	Reminder	Only Lev. 4 hood		Clean hood's lamp
CLCS	Reminder	Lev. 3 and 4 hoods		Clean hood's condensation sink
CLFt	Reminder	Lev. 3 and 4 hoods		Clean hood's demister and water separator filter
FCt	Stop appliance		The User Interface is not programmed with the software.	
Hd04	Stops appliance	Shower valve BV4 not working		Switch the oven OFF/ON. If the error persists, call Service.
PdEF	Stops oven	Memorized default parameters corrupted	Physical memory failure	Parameters memory corrupted; · Try to switch the oven OFF/ON. · If the problem persists, call service.
rEPL	Reminder	Only Lev. 4 hood		Replace hood's lamps
N°1 Ertc	Warning	Problem with internal clock	Issue with hardware (for example battery clock exhausted).	It is possible that some functionality do not work (for example HCCP). · Call Service.
N°101 butn	Stops oven	One or a combination of the panel buttons are permanently blocked	The panel has been accidentally hit or damaged.	Press all buttons to possibly unlock the wrong one/ones. The permanent blocked buttons are lighted during the error on display.
N°102 FLA1	Stops oven; fatal error	The FLASH EPROM ID is different as expected	Communication impossible with external SPI-FLASH memory.	· Switch OFF and ON the oven, if the problem persists, call Service.
N°103 FLA2	Stops oven; fatal error	Communication channel between FRAM and microcontroller is malfunctioning or blocked	Unknown SPI-FLASH memory device.	· Switch OFF and ON the oven, if the problem persists, call Service.
N°104 FrA1	Stops oven; fatal error	The FRAM ID is different as expected	Communication impossible with FRAM memory.	· Switch OFF and ON the oven, if the problem persists, call Service.
N°105 FrA2	Stop oven; fatal error	The FRAM power fail data calculated MD5 is different as the stored one	Unknown FRAM memory device.	· Switch OFF and ON the oven, if the problem persists, call Service.

Anomaly	Type of anomaly	Description	Possible causes	Actions
N°106 FrMC	Stops oven; fatal error	The FRAM power fail data calculated MD5 is different as the stored one	Software error: invalid data on FRAM memory.	• Switch OFF and ON the oven, if the problem persists, call Service.
N°107 SCbL	Stops cleaning	Appliance is ON but ON/OFF switch feedback still OFF	• Wiring • Connection loose.	The appliance is ON but the ON/OFF switch shows still OFF. Cooking still possible. The cleaning is blocked for safety reason. • Try to switch the oven OFF/ON. If the alarm persists, it is still possible to operate cooking, but it is recommended not to start any cleaning cycle until the service will have resolved the issue. • Clean manually the oven and call Service.
N°110 bAtt	Warning	Battery is low	Ageing	• Call Service to replace battery.
N°111 rtcI	Warning HACCP will not function	The communication between the RTC and the microcontroller is blocked	Communication impossible with internal clock.	• Call service
N°112 Urt2	Stops oven	The RTC stopped flag is active even after the power on recovery procedure	Internal clock permanently locked.	• Call service
N°113 Urt3	Stops oven	The RTC internal oscillator is malfunctioning	Clock oscillator failure.	• Call service
N°115 ACUS	Blocks oven; fatal error	ACU software version (main uC) incompatible with present UI SW version	Wrong software upload (example: after replacing ACU board, the SW is not uploaded)	ACU software version (main uC) incompatible with present UI SW version. Call Service.
N°116 ACSS	Blocks oven; fatal error	ACS software version (inside ACU board) incompatible with present UI SW version	Wrong software upload (example: after replacing ACU board, the SW is not uploaded)	ACS software version (inside ACU board) incompatible with present UI SW version. Call service
N°117 tCMS	Stops oven; fatal error	TC software version (inside ACU board) incompatible with present UI SW version	Wrong software upload (example: after replacing ACU board)	TC software version (inside ACU board) incompatible with present UI SW version. • Call service
N°118 InuS	Stops oven	Inverter software version (YODA board) incompatible with present UI SW version	Wrong software upload (example: after replacing ACU board)	Inverter software version (YODA board) incompatible with present UI SW version. Call service
N°120 PUSr		The User parameters calculated is different to the stored one	Invalid data on User parameters	• Call service
N°121 PFAC	Stops oven	Factory parameters map corrupted	Issue with the SW or with the HW.	• Try to switch the oven OFF/ON. • If the problem persists, call Service.
N°122 PUOr		One or more User parameters are out of range	One or more User parameters are out of range	• Call service
N°123 PFOr		One or more Factory parameters are out of range	One or more Factory parameter are out of range	• Call service
N°125 PCEI	Stops oven	Wrong Parameter configuration: Appliance with boiler but without lambda probe		Wrong Parameter configuration: Appliance with boiler but without lambda probe.
N°130 EGA0	Stops oven	No one valid GAS table present in the oven	Software missing	No one valid GAS table present in the oven. Call Service.
N°131 EGAt	Stops oven	GAS table for this appliance model not found	Software missing	GAS table for this appliance model not found. Call Service.
N°132 EGAd	Stops oven	Wrong GAS table data	Software missing	Wrong GAS table data. Call Service.
N°135 ECLt	Stops oven	Cleaning table not present for the MODEL and the DETERGENT TYPE in use	Software missing	Cleaning table not present for the MODEL and the DETERGENT TYPE in use. Call Service.

Anomaly	Type of anomaly	Description	Possible causes	Actions
N°140 FLrE	Stops oven	SPI-FLASH memory reading error	Error during SPI-FLASH memory reading.	· Switch OFF and ON the oven, if the problem persists, call Service.
N°141 FLUE	Stops oven	SPI-FLASH memory writing error	Error during SPI-FLASH memory writing.	· Switch OFF and ON the oven, if the problem persists, call Service.
N°142 FLEE	Stops oven	SPI-FLASH memory block erase error (4kb block)	Error during SPI-FLASH memory block erase.	· Switch OFF and ON the oven, if the problem persists, call Service.
N°145 FrrE	Stops oven	FRAM memory reading error	Error during FRAM memory reading.	· Switch OFF and ON the oven, if the problem persists, call Service.
N°146 FrUE	Stops oven	FRAM memory writing error	Error during FRAM memory writing.	· Switch OFF and ON the oven, if the problem persists, call Service.
N°150 USFO	Stops oven	Error during creation / opening of a file on the USB pen drive.	Error during creation / opening of a file on the USB pen drive.	· Try with another USB pen drive.
N°151 USFC	Stops oven	Error during closure of a file on the USB pen drive	Error during closure of a file on the USB pen drive.	· Try with another USB pen drive.
N°152 USrE	Stops oven	Error during reading of a file on the USB pen drive	Error during reading of a file on the USB pen drive.	· Try with another USB pen drive.
N°153 USUE	Stops oven	Error during writing of a file on the USB pen drive	Error during writing of a file on the USB pen drive.	· Try with another USB pen drive.
N°154 USdC	Stops oven	Error during creation of a directory on the USB pen drive	Error during creation of a directory on the USB pen drive.	· Try with another USB pen drive.
N°155 USFU	Stops oven	Impossible to write on the USB pen drive: USB pen drive full	Impossible to write on the USB pen drive: USB pen drive full.	· Try with another USB pen drive.
N°E161 nIUS	Warning Stops only connectivity	NIU SW version is incompatible with UI SW version.	Once the NIU has been installed, it has been recognized an incompatible software version of the NIU	· Call service
N°E162 nIUH	Warning Stops only connectivity	NIU unknown	-	-
N°E163 nIUC	Warning Stops only connectivity	NIU configuration not valid	-	-
N°E164 nIUP	Warning Stops only connectivity	No valid PNC and SN found	-	-
N°200 ACUM	Stops oven	Main electronic board not identified	Communication problem with the main electronic board.	· Switch the oven OFF/ON; · If the error persists, call Service.
N°201 MCtM / FU13	Stops the oven	Upper inverter communication problem	· Issue with the motor inverter; · Connection or electrical issue,	Communication error with upper cavity motor inverter. · Try to switch the oven OFF/ON. · If the problem persists, call Service.
N°202 MCbM/ Fd13	Stops appliance.	Inverter bottom not identified (MD1).	· Issue with the motor inverter. · Connection or electrical issue.	Communication error with bottom cavity motor inverter. · Switch the oven OFF/ON. · If the problem persists, call Service
N°203 CPUA	Stops oven	ACS microprocessor does not communicate	ACU failure.	· Restart the oven; · If the error persists, call Service.
N°204 CPUt	Stops oven	TC microprocessor does not communicate	ACU failure.	· Restart the oven; · If the error persists, call Service.
N°205 ACUP	Stops oven	Communication protocol error detected	The ACU has not been programmed correctly. The SD Card on the UI may be corrupted and not able to perform the ACU update with the software temporarily loaded on it	· Switch the oven OFF/ON; · If the error persists, call Service.

Anomaly	Type of anomaly	Description	Possible causes	Actions
N°210 EtC	Stops the oven	Cavity safety switch triggered (TSC)	• The cavity is dirty; • The parameter COT is set too high; • The safety thermostat bulb or the capillary are damaged; • The motor fan is blocked while the heat is still On; • The temperature TC sensor provides erratic measurements • Leakage of heat in the safety thermostat body area. • Room temperature <5°C.	Cavity over temperature reached. Call Service.
N°211 EtUC	Stops the oven	Cavity overtemperature	• The cavity is dirty; • The parameter COT is set too low.	• Launch a cooling cycle; if not possible open the door and let the oven to cool down; clean the cavity. • When the temperature drops it is possible to launch a new cooking cycle. • If the error shows up again call Service.
N°212 ECEu	Stops cycle (unless the cycle running is a steam 100°C).	Upper cavity thermocouple failure	• Connector failure; • TC sensor failure; • ACU failure.	The oven can continue to work only with 100°C. steam cycle. For restoring full functionality, call Service.
N°213 ECEd	Blocks cycle (unless the cycle running is a steam 100°C).	Bottom cavity thermocouple failure	• Connector failure; • TC sensor failure; • ACU failure.	The oven can continue to work only with 100°C steam cycle. For restoring full functionality, call Service.
N°220 Etb	Stops boiler cycles	Boiler safety thermostat trips. Overtemperature in the boiler.	• Missing water in the boiler; • Limestone accumulation in the boiler; • Wrong insertion of the TC probe sensor; • The safety thermostat bulb or the capillary are damaged; • Leakage of heat in the safety thermostat body area; • The parameter BOT is set too high; • Room temperature <5°C.	The oven is not able to produce steam with the boiler. An alternative device will be used, but the performance will be reduced; • Call service to restore the boiler functionality.
N°221 EtUb	Stops boiler cycles	Boiler overtemperature	• Missing water in the boiler (electric heated appliances only); • Limestone accumulation in the boiler; • The parameter BOT is set too low.	• Wait for the boiler temperature to cool down (alarm ETUB will disappear) • Run the maintenance boiler cycle and use the quantity of C25 tabs indicated in F.16.9 BOILER DESCALING procedure of this Manual): • In case the alarm re-appears, descale the boiler again. • If the problem persists, call Service.
N°222 EbOL	Stops cycle/ preheating	Boiler thermocouple failure	• Connector failure; • TC sensor failure; • ACU failure.	• The oven can continue to work without preheating (check the cooking results). • Inform Service about the failure.
N°223 BoLt	Stops cycle (if the cycle needs the boiler)	Boiler water loading timeout	• Water supply (pressure/ quality of water). • Electric insulation problem with water level sensors.	• Check if the water supply is open; • Check if the water pressure is not too low; • Verify if the water filter is clogged. Clean it or replace it; • Mechanical problem with boiler operation. If the problem persists call Service.
N°224 BEtr	Warning	Boiler excessive temperature raising time	• The oven has detected a low performance in the boiler.	• It is possible to cook. Verify the cooking results. • If the warning persists call Service.
N°227 LPln	Stops cycle	Boiler level sensor problem	• Humid lime shortcutting boiler level sensors. • Insulation issues with the boiler level sensors	• The oven can continue to operate in convection or in ISG mode. • There is a problem with the water level in the boiler: run a cleaning program including the rinse and descale cycle and use 2 tabs C25 only. (Follow the procedure as per Operating Manual); • If the problem persists, call Service.
N°228 Hd05	Stops cleaning, cooking cycles, excluding convection and combiunder 100°C Blocks Cooking, Blocks Cleaning.	Water solenoid valve EV5 not working. Boiler fill solenoid valve.		• Switch the oven OFF/ON; • If the error persists, it is possible to cook in convection mode or in combi under 100°C mode. • Automatic cleaning not working: manually clean/rinse the oven cavity and call Service to restore full functionality.

Anomaly	Type of anomaly	Description	Possible causes	Actions
N°229 Hd06	Stops cleaning.	Boiler drain valve BV6 not working.		Switch the oven OFF/ON; If the error persists, manually clean/rinse the oven cavity and call Service
N°230 dESC	Stops cycle (if the cycles needs the boiler).	Descale boiler.	Parameter bSCu has been reached.	Scale in the boiler. Run a cleaning program including the rinse and descale cycle using 2 tablets "C25" only. If the problem persists, call Service.
N°231 dESS	Warning	Descale boiler	Parameter bSCt (Boiler Scale build up threshold) has been reached.	Scale in the boiler. Run a cleaning program including the rinse and descale cycle using 2 tablets "C25" only. If the problem persists, call Service.
N°240 Bhto	Only logged	Warning on excessive time on opening operation of the vent valve during cooking (VV1).	• Flap (venting valve) motor reducer or micro switch failure. • Obstruction at the venting valve inlet	It is possible to continue using the oven. Cooking results maybe different from usual. • With the oven OFF and cold, check if any obstruction at the ventilation chimney on the top of the oven: remove the obstruction if any; • If the problem persists, call Service.
N°242 BEto	Stops cleaning	Error, excessive time on opening operation of the vent valve during cleaning	Mechanical or electrical problem with vent valve.	The oven has detected a problem with cavity vent operation. It is not possible to perform/ complete the cleaning cycle. Switch OFF/ON for resetting the error. If the cleaning does not restart, call Service.
N°243 BEtc	Warning	Error, excessive time on closing operation of the vent valve during cleaning	Mechanical or electrical problem with vent valve.	The oven has detected a problem with cavity vent operation. If cooking: check the cooking result, try to reset the message also switching OFF/ON; if message persists, call Service and continue cooking: clean the oven only manually until fixing the issue. If cleaning: it is not possible to perform/ complete the cleaning cycle. Switch OFF/ ON to reset the message. If the problem persists, call Service.
N°244 Y8	Warning	Blocks cleaning if the flap is closed	The oven has detected a problem with cavity vent operation. It is not possible to perform/complete the cleaning cycle. Call service	The oven has detected a problem with cavity vent operation. It is not possible to perform/ complete the cleaning cycle. Call Service
N°252 Htd	Stops oven	Drain temperature above safety limit	Possible lack of water in the drain system.	• Check that the oven has water supply; • Pour some fresh water on the bottom cavity filter; pay attention, do not splash hot cavity with cold water as it could damage the appliance. • Wait for the alarm to blink off; • If the problem persists, call Service.
N°253 EStd	Stops appliance.	Water drain NTC failure	• Connector failure • NTC sensor failure • ACU failure	Drain temperature sensor failure. The oven will continue to work unless other failures detected.. If the problem persists, call Service
N°254 Hd02	Warning	Water solenoid valve EV2 not working Quenching valve.		Switch the oven OFF/ON; If the error persists, pour 1 litre of water in the cavity every 30 mins to avoid overheating on the rubber pipings and call Service.
N°260 Cdo	Stops cleaning Warning in cooking	Cleaning drawer cap absent	• The cap of the cleaning drawer is not detected; it is not possible to FINISH a cooking or cleaning cycle.	The oven can continue to cook but cleaning cycle could not be performed until the drawer cap will be in place; • Screw correctly the cap on the cleaning drawer in the front of the oven; • If the error persists, rotate the cap 180° and screw again. Call Service.
N°261 Hd07	Stops cleaning.	Water solenoid valve EV7 not working.		Switch the oven OFF/ON; If the error persists, manually clean/rinse the oven cavity and call Service
N°262 Hd11	Stops cleaning.	Water solenoid valve EV11 not working.		Switch the oven OFF/ON. If the error persists, manually clean/rinse the oven cavity and call Service.
N°263 Hd12	Stops cleaning.	Water solenoid valve EV12 not working		Switch the oven OFF/ON. If the error persists, manually clean/rinse the oven cavity and call Service.

Anomaly	Type of anomaly	Description	Possible causes	Actions
N°264 Hd08	Stops cleaning.	Cleaning pump M8 not working.		Switch the oven OFF/ON. If the error persists, manually clean/rinse the oven cavity and call Service.
N°265 HdPP	Stops liquid cleaning	Valves/pumps activations (ACS feedback)		Switch OFF and ON the oven, if the error persists, manually clean the oven cavity and call Service.
N°280/281 HFnI	Stops humidifier	Humidifier not working	• Water missing; • ISG circuit obstruction.	The oven has detected a problem with the humidifier (ISG). It could be possible to cook in convection mode only. Verify the water supply valve is fully open and the water filler has no obstructions. Clean it if needed. If the problem persists, call Service.
N°282 Hd01	Boiler malfunction	Boiler malfunction For boilerless stops humidification. For boiler stops humidification and combi cycles under 100°C	The solenoid valve is not working.	Switch the oven OFF/ON. If the error persists, manually clean/rinse the oven cavity and call Service.
N°290 EntC	Stops oven	component compartment NTC failure	• Connector failure; • TC sensor failure; • ACU failure.	Electronic board temperature sensor damaged. Cooking impossible. • Call Service.
N°291 ESCH	Stops oven, except cooling fan.	Component compartment overtemperature	• Filter is dirty; • Too high room temperature.	• Check room temperature considering the oven needs fresh air to cool electronic compartment; • Clean the filter; • Allow oven to cool before cooking; • Call Service if the problem reoccurs.
N°292 ASCH	Warning	Component compartment temperature warning (NCC).	• Filter is dirty; • Too high room temperature.	• Check room temperature considering the oven needs fresh air to cool electronic compartment. • Clean the filter; • Allow oven to cool before cooking; • If the problem persists, call Service.
N°300 GbCU	Cycle paused	Cavity upper burner locked	• Air in gas supply; • Gas supply is closed; • Issue with the electric supply of the burner system; • Burner system internal failure;	The oven will not operate until restoring the burner functionality. To recover the functionality: • If the error occurs at the cycle start, switch the oven OFF/ON. • If the error occurs after 5 ignition attempts: 1. check the gas supply main valve is open 2. reset the error and attempt new cycle 3. if the error persists, switch OFF/ON the oven and attempt new cycle again; If the problem persists, call Service
N°301 GbCd	Cycle paused.	Cavity lower burner locked.	• Air in gas supply; • Gas supply is closed; • Issue with the electric supply of the burner system; • Burner system internal failure;	The oven can continue to work both in convection and ISG mode. To recover full boiler functionality: • If the error occurs at the cycle start, switch the oven OFF/ON. • If the error occurs after 5 ignition attempts: 1. check the gas supply main valve is open 2. reset the error and attempt new cycle 3. if the error persists, switch OFF/ON the oven and attempt new cycle again; if the problem persists, call Service
N°302 GbbU	Blocks boiler.	Boiler gas burner locked	• Air in gas supply; • Gas supply is closed; • Issue with the electric supply of the burner system; • Burner system internal failure;	The oven will not operate until restoring the burner functionality. To recover the functionality: • If the error occurs at the cycle start, switch the oven OFF/ON. • If the error occurs after 5 ignition attempts: 1. check the gas supply main valve is open 2. reset the error and attempt new cycle 3. if the error persists, switch OFF/ON the oven and attempt new cycle again; If the error persists, call Service

Anomaly	Type of anomaly	Description	Possible causes	Actions
N°310 CntC	Stops cooking	Cavity SSR NTC failure (NTC3)	• Connector failure; • NTC sensor failure; • ACU failure;	• Restart the oven; • If the error persists, call Service.
N°311 CSOt	Stops appliance.	Cavity SSR NTC overtemperature (NTC3)	• Inlet air filter dirty; • Cooling fan failure; • Cooling inlet air sucking warm/ hot air; • Oven installed by hot appliance; • Steam/Heat leakage in the electronic compartment;	The oven can continue to work in recovery mode: cooking cycles will not use the boiler. • Do not switch the oven OFF; • Wait for the temperature to decrease; • Clean the inlet air filter; • Check with a thin strip of paper whether a consistent air flow can be detected at the cooling air inlet: if not, call service; • Check if the inlet cooling air may be affected by heat produced in the kitchen (in case the oven is located by hot appliances, stop working with those appliances and inform Service); • If the error persists, call Service.
N°313 bntC	Stops boiler Blocks cooking, Blocks cleaning.	Boiler SSR NTC failure (NTC4)	Temperature sensor issue.	The oven has detected a problem with boiler operation. It is possible to continue cooking without the boiler functionality. • Verify cooking results; • If the problem persists, call Service.
N°314 BSOt	Stops boiler. Blocks cooking, Blocks cleaning.	Boiler SSR NTC overtemperature (NTC4)	• Inlet air filter dirty; • Cooling fan failure; • Cooling inlet air sucking warm/ hot air; • Oven installed by hot appliance, • Steam/Heat leakage in the electronic compartment	The oven can continue to work in recovery mode: cooking cycles will not use the boiler. • Do not switch the oven Off; • Wait for the temperature to decrease; • Clean the inlet air filter; • Check with a thin strip of paper whether a consistent air flow can be detected at the cooling air inlet: if not, call service; • Check if the inlet cooling air may be affected by heat produced in the kitchen (in case the oven is located by hot appliances, stop working with those appliances and inform Service); • If the error persists, call Service.
N°320 Eprb1	Stops only food probe cycles	Single point core probe failure	• Food probe misuse (for example, wire pulled or squeezed); • Connector failure; • Probe failure; • ACU failure.	It is possible to run cycles based on time (without food probe); • If available, use the accessory USB food probe; • Call service to restore full functionality.
N°321 Epr6	Stops only food probe cycles	Six points core probe failure	• Food probe misuse (for example, wire pulled or squeezed); • Connector failure; • Probe failure; • ACU failure.	It is possible to run cycles based on time (without food probe); • If available, use the accessory USB food probe; • Call service to restore full functionality.
N°322 ELMb	Stops all cycles except convection without humidity control and steam under 100°C.	Detected a problem with the oxygen sensor	• Lambda probe failure.	Oven has detected a problem with lambda probe. It is possible to continue using the oven in Steam under 100°C. Cooking results in Steam mode may be different from usual. For restoring full functionality, call Service.
N°324 FA8H	After ending cooking cycle, stops oven cooking	Oven worked 8 hours without air inlet filter	Misuse	Restore the air inlet filter checking its cleanness before fitting it back in place. In case the filter is lost, call Service
N°325 GrCo	Stops cleaning cycle	Grease collector valve opened	Misuse	Ensure to close the grease collector drain valve before restarting the cleaning cycle.
N°326 Hd03	Stops appliance.	Cavity drain valve BV3 not working.		Switch the oven OFF/ON. If the error persists, call Service.
N°327 EH2O	Stops oven	Water measured inconsistent with valves state	• Water supply valve closed or partly closed; • Temporary lack of water supply pressure; • Flow meter failure; • Water system issue.	The oven can continue to work (check the cooking results). • Check if the water supply valve is open; • Check the water pressure is > 1,5 bar; • If the problem, persists call Service.
N°329 H2OC	Warning	H2O check. The oven retry the water check 3 times every 10 mins. After that, EH2O is shown	• Water tap is closed • Water flow rate less than 1 l/min • No signal feedback from flowmeter	• Check water tap is open • check water pressure is good • if the problem persists for 30 min and EH2O rises, call Service

Anomaly	Type of anomaly	Description	Possible causes	Actions
N°400 FU00	Stops appliance.	Upper motor short circuit.	• Pinched wire (line between inverter and motor). • Short circuit phase to phase. • Short circuit phase to ground. • Inner electric motor shortcut.	Call Service.
N°401 FU01	Stops appliance.	Upper motor overcurrent.	All causes related to friction phenomena: • Cavity fan towards suction wall. • Motor shaft towards graphitic ring.	Restart oven. If the causes persist, error will appear again, call Service.
N°402 FU02	Stops appliance.	Upper motor speed inconsistency.	• Wrong motor parameter. • Phase not connected. • Excessive friction (see FU01).	Restart oven. If the causes persist, error will appear again, call Service.
N°403 FU03	Stops appliance.	Upper inverter under voltage DC.	• Internal issue with the inverter hardware.	Restart oven. If the causes persist, error will appear again, call Service.
N°404 FU04	Stops appliance.	Upper inverter overvoltage.	• External power supply fluctuation. • Internal issue with the inverter hardware.	Check the power supply is stable (check functionality of other units nearby the oven. Restart oven. If the causes persist, error will appear again, call Service.
N°405 FU05	Stops appliance.	Upper inverter outgoing phases open circuit.	Defective / unplugged connector on inverter.	Call Service.
N°406 FU06	Stops appliance.	Upper inverter high temperature.	Wrong motor parameter. General overheating of inner components.	Clean air inlet filter, let he unit to cool down. Restart oven. If the causes persist, error will appear again, call Service.
N°407 FU07	Stops appliance.	Upper motor thermostat safety tripping (Klixon)	All causes related to friction phenomena: • Cavity fan towards suction wall. • Motor shaft towards graphitic ring. • Cleaning cycle with excessive water load.	If in cooking phase: wait for the motor to cool down. Restart the oven after 30 mins. If the problem persists call Service. If in cleaning phase: call Service
N°408 FU08	Stops appliance.	Upper inverter over torque	All causes related to friction phenomena: • Cavity fan towards suction wall • Motor shaft towards graphitic ring.	Restart oven. If the causes persist, error will appear again, Call Service.
N°409 FU09	Stops appliance.	Upper inverter interlock circuit failure	Internal inverter hardware issue	Call Service
N°410 FU10	Stops appliance.	Upper inverter drive interlock failure	Inverter hardware/harness issue	Call Service
N°411 FU11	Stops appliance.	Upper inverter undervoltage AC	External power supply fluctuation	Check the power supply is stable (check functionality of other units nearby the oven. Restart oven. If the causes persist, error will appear again, call Service.
N°412 FU12	Stops appliance.	Upper inverter overvoltage AC	Issue with external power supply	Call Service. It might be required to call the electric power supply provider.
N°413 FU13	Stops appliance.	Upper inverter communication Error.	Inverter power supply (AC) missing. Connector unplugged/ damaged. Fuse F2 blown.	Restart oven. If the causes persist, error will appear again, call Service
N°414 FU14	Stops appliance.	Upper inverter parameter configuration Error.	Lower inverter wrong parameters.	Call Service.
N°417 FU17	Stops appliance.	Upper inverter out-going phases open circuit	Defective / unplugged connector on inverter	Call Service
N°450 Fd00	Stops appliance.	Lower motor short circuit.	Pinched wire (line between inverter and motor). Short circuit phase to phase. Short circuit phase to ground. Inner electric motor shortcut.	Call Service.
N°451 Fd01	Stops appliance.	Lower motor overcurrent.	All causes related to friction phenomena: • Cavity fan towards suction wall. • Motor shaft towards graphitic ring.	Restart oven, if the causes persist, error will appear again, call Service.

Anomaly	Type of anomaly	Description	Possible causes	Actions
N°452 Fd02	Stops appliance.	Lower motor speed inconsistency.	Wrong motor parameter. Phase not connected. Excessive friction (see FU01).	Restart oven. If the causes persist, error will appear again, call Service.
N°453 Fd03	Stops appliance.	Lower inverter undervoltage DC.	Internal issue with the inverter hardware.	Restart oven. If the causes persist, error will appear again, call Service
N°454 Fd04	Stops appliance.	Lower inverter overvoltage	External power supply fluctuation. Internal issue with the inverter hardware.	Check the power supply is stable (check functionality of other units nearby the oven. Restart oven, if the causes persist, error will appear again, call service.
N°455 Fd05	Stops appliance.	Lower inverter outgoing phases open circuit.	Defective / unplugged connector on inverter.	Call Service.
N°456 Fd06	Stops appliance	Upper Inverter outgoing phases open circuit.	Wrong motor parameter. General overheating of inner components.	Clean air inlet filter, let the unit to cool down. Restart oven, if the causes persist, error will appear again, call service
N°457 Fd07	Stops appliance.	Upper motor thermostat safety tripping (Klixon).	All causes related to friction phenomena: • Cavity fan towards suction wall. • Motor shaft towards graphitic ring. • Cleaning cycle with excessive water load.	If in cooking phase: wait for the motor to cool down. Restart the oven after 30 mins. If the problem persists, call service. If in cleaning phase: call service.
N°458 Fd08	Stops appliance.	Upper motor thermal safety tripping (Klixon).	All causes related to friction phenomena: Cavity fan towards suction wall. Motor shaft towards graphite ring. All causes related to friction phenomena: • Cavity fan towards suction wall. • Motor shaft towards graphitic ring.	Restart oven. If the causes persist, error will appear again, call Service.
N°459 Fd09	Stops appliance.	Lower inverter drive interlock failure.	Inverter hardware issue.	Call Service.
N°460 Fd10	Stops appliance	Upper inverter drive interlock failure	Inverter hardware/ harness issue.	Call Service.
N°461 Fd11	Stops appliance.	Upper inverter undervoltage AC	External power supply fluctuation.	Check the power supply is stable (check functionality of other units nearby the oven. Restart oven, If the causes persist, error will appear again, call Service
N°462 Fd12	Stops appliance.	Lower Inverter undervoltage AC	External power supply fluctuation	Check the power supply is stable (check functionality of other units nearby the oven. Restart oven, if the causes persist, error will appear again, call Service.
N°463 Fd13	Stops appliance.	Lower Inverter Comm Err	Inverter power supply (AC) missing. Connector unplugged and/ or damaged. Fuse F2 blown.	Restart oven. If the causes persist, error will appear again, call Service
N°464 Fd14	Stops appliance.	Lower inverter Param Conf Err	Lower inverter wrong parameters configuration Error.	Call Service
N°467 Fd17	Stops appliance.	Lower Inverter output phase open	Defective / unplugged connector on inverter	Call Service
N°600 Hod0	Hood level 2 Electric oven: Warning Hood level 2 gas oven: stops oven Hood level 3,4 (Electric only): Warning	Level 2, 3, 4: Malfunction on hood motor regulator	Hood's Electrical power supply off • Hood Fan safety thermostat over temperature • Automatic Controller damage • Hood/oven interface cable disconnected or damaged	Restart oven. If the causes persist, error will appear again, Call service.
N°601 hod1	Warning	Level 4 only: Hood's UV lamp compartment open	UVC lamp's cassette are not in right position	Restart oven. If the causes persist, error will appear again, call service.
N°602 Hod2	Warning	Level 4 only: Hood's UV lamp compartment open	The cover panel of central technical compartment (UVC) is not in appropriate position or is not properly closed	Restart oven. If the causes persist, error will appear again, call service.

Anomaly	Type of anomaly	Description	Possible causes	Actions
N°603 Hod3	Warning	Level 4 only: Hood's water separator filter missing	The demister and water separator filter are not in appropriate position	Restart oven. If the causes persist, error will appear again, call service.
N°604 hod4 Hod4	Warning	Level 4 only. Hood's electrical internal error (CN6). [Actually unused. This error is electrically bypassed in the hood control board].		
N°605 hod5	Warning	Level 4 only: Hood's lamp 1 missing or not working	Hood's UVC lamp 1 and/or 2 missing or not working	Restart oven. If the causes persist, error will appear again, call service.
N°606 hod6	Warning	Level 4 only. Hood's lamp 2 missing or not working.	Hood's UVC lamp 3 and/or 4 missing or not working	Restart oven. If the causes persist, error will appear again, call Service.
N°607 hod7	Warning	Level 4 only. Hood's ozone sensor 1 limit exceeded [Predisposition only. Ozone sensor currently not in use].		
N°608 hod8	Warning	Level 4 only. Hood's ozone sensor 2 limit exceeded [Predisposition only. Ozone sensor currently not in use].		
°609 hod9	Blocks oven	Hood connection lost	Triggered when no communication with the hood is reported by the ACU.	
N°610 HodU	Stops oven	its not possible to start a cooking nor cleaning cycle if this happens during a cooking cycle this will be interrupted if this happens during a cleaning cycle this will be suspended until the alarm is cleared	Refer to the Service Manual of the hood.	Check that the hood is power supplied
N°620 UPrb	Blocks cycle if USB probe is used	USB Food probe missing or removed during cooking	The USB food probe is not correctly plugged	Restart oven. Check if the probe is inserted correctly into USB slot. If the causes persist, error will appear again, call Service.
N°1001	Stops appliance		The cavity is dirty; The parameter COT is set too low.	Launch a cooling cycle; if not possible open the door and let the oven to cool down; clean the cavity. When the temperature drops it is possible to launch a new cooking cycle. If the problem persists, call Service.

SkyLine Ovens

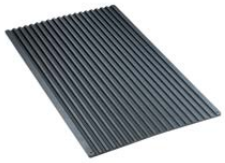
User Maintenance Guide

SHOP NOW

No stick u-pan GN 1/ - H=20mm

- Reduces cooking time up to 10% and energy consumption up to 8%.
- Reduces food weight loss by 2% - 4%. in comparison with traditional trays
- Improve operations.

Code	WxDxH (mm)
0S1872	530x325x20



Frying griddle GN 1/1

- Ideal for various cooking needs: double faced plate features ribbed side for grilling and marking, flat side for baking and toasting.
- In aluminum alloy with non-stick coating.

Code	WxDxH (mm)
0S1894	530x325x5

Grid for 8 chicken

- Ideal for obtaining perfect browning and excellent cooking results thanks to the distribution of the chickens on the grill: 4 or 8 chickens per grill.
- Made in AISI 304 steel.

Code	WxDxH (mm)
0S0869	335x594x75

Backing tray

- Flat perforated aluminum baking/ pastry tray.
- Ideal for "light" baked pastries (e.g. cream puffs).

Code	WxDxH (mm)
0S0588	600x400x20

Oven Grill GN 1/1

- Tray in aluminum.
- Ideal for marking steaks improving operations (no pre-heating needed).

Code	WxDxH (mm)
0S1878	325x530x25

Egg fryer for 8 eggs GN 1/1

- Tray in aluminum alloy with non-stick coating for automatic egg cooking process; maybe used for pancakes, hamburgers, omelette, quiches and other round shaped food.

Code	WxDxH (mm)
0C8526	530x325x12

Non-stick preforated diamond grill GN 1/1

- Improves cooking and preheating is not necessary.
- Ideal for grilled steaks.

Code	WxDxH (mm)
0S2513	530x325x14

Oven door gasket

Code	WxDxH (mm)
0CK9CY	Door Gasket 6 1/1
0CK9D0	Door Gasket 10 1/1
0CK9CZ	Door Gasket 6 2/1
0CK9D1	Door Gasket 10 2/1
0CK497	Door Gasket 20 1/1
0CK548	Door Gasket 20 2/1

SkyLine Ovens

User Maintenance Guide

C20 Extra strong liquid detergent

- Used during the automatic washing system to eliminate grease, stuck-on food and other contaminants.

Code	Quantity
0S2282	2 x 5 lt tanks

C21 Extra strong Rinse aid for ovens

- It rinses out the interior oven cavity, restoring a perfect shine to its surfaces.

Code	Quantity
0S2283	2 x 5 lt tanks

C22 Cleaning tab

- Suitable for all types of water.

Code	Quantity
0S2395	100 Bags - 1 Tab = 65gr

C25 Rinse & Descaling tab

- Suitable for all types of water.

Code	Quantity
0S2394	50 Bags - 1 Tab = 30gr